

## Claims:-

1. A method for creating a process-driven information system, said method comprising the following steps:

- Sub C3
- creating a process model of a system comprising one or more elements, said model created in a browser-compatible format
  - using this model to identify the requirements for software support
  - creating one or more software components in a browser-compatible format satisfying the requirements for software support
  - generating a process-driven information system comprising said one or more elements of said process model acting as the user interface to said software components

2. A method according to claim 1 wherein the process model is part of a set of general purpose graphical business models.

3. A method according to claim 2 wherein the process models are accessible via a web browser.

4. A method according to claim 1 wherein the one or more elements of the process model are provided in a tool which uniquely identifies each element and maps each element to one or more software components.

5. A method according to claim 1 wherein the one or more software components are in the form of arbitrary alternative web pages and/or web-based resources.

6. A method according to claim 1 wherein the software components are accessed by the user selection of one or more of the process model elements displayed on a display screen.
7. A method according to claim 7 wherein the process model is illustrated on a display screen and the elements can be selected by any conventional PC based user control system.